Juvenile Accountability Block Grant (JABG) / Tribal Juvenile Accountability Discretionary Grants Program (T-JADG)
Frequently Asked Questions

Access the DCTAT at: http://www.ojjdp-dctat.org

How do I contact the DCTAT for help? Call: 1-866-487-0512 or e-mail: ojjdp-dctat@csrincorporated.com.

DCTAT Specific Questions

1. If there’s no data to enter, how do we submit the report? Do we need to submit a report if money is not used? If you have no data to report because you were unable to gather the data, you should report zeros in the data fields. If you were unable to gather the data because you had not yet expended the Federal funds, you can mark the funds for that Federal Fiscal Year (FFY) as not expended on the “Federal Award Amount” screen. After saving this information and if there is no further data to report, then proceed to the “Reports” menu and create a report for the FFY. This report contains text that will state that no data was reported for the FFY for the reporting period. Additional information about this status can be reported in your Categorical Assistance Progress Report (CAPR).

2. How to mark “In Progress” as “Not Active”: The system automatically marks subgrant and subgrantee records as in progress if you have entered any information for a record. The system currently only allows you to mark subgrants as “not active” if they have a current status of “not started”. If you have questions or need assistance about any subgrants that you are not able to gather data to report, contact the DCTAT help desk for assistance.

3. How to remove “Mock Subgrantees”? Contact the DCTAT Helpdesk to delete subgrant or subgrantee records. The toll-free number is 1-866-487-0512 and the email contact is: ojjdp-dctat@csrincorporated.com

4. How to add/delete subgrantees in a new reporting period: To delete a subgrantee you need to contact the DCTAT Helpdesk. But you cannot delete subgrantees from the system if they have data reported for a previous reporting period. If you want to indicate that a subgrantee funded in a prior period did not receive funds during the current period, you can mark them as “Not Active”, as long as their overall status in the current reporting period is “Not Started.” Do this by clicking on the “Mark subgrantee not active” link found on the State Status
Summary screen, which will take you to a screen that allows you to mark individual subgrantees as not active. You can add new subgrantees through the profile page by clicking on the “Manage Subgrantees” button. You will be taken to the “Subgrantee Management” screen where you should click on the “Add new Subgrantee User” link to create a new subgrantee.

5. **How to change an award assigned to the wrong FFY:** At this time you must contact the DCTAT Helpdesk to request a change. You can reach the Helpdesk at: ojjdp-dctat@csrincorporated.com or 1-866-487-0512.

6. **After Profile and Program Category are entered, where in the system do we go to enter data?** After completing the Award Information screen, and then selecting/saving the program categories, the system will show you a “Enter Data” button. Click on this button to go to the Data Entry screen. The system is cumulative, so you must complete each step before you can move to the next step.

7. **What should I do if I do not know the target population served by a subgrant or the target population includes all youth?** While it is best to contact your subgrantee to gather the information, if that is not possible, the only categories for which you need to enter information are gender and age. You may want to review the subgrant application for this information. For the remaining population categories, if you have no information or the subgrant is used to serve all youth regardless of their category, for example race or justice-related criteria, select the ”Not Applicable” response option.

8. **How to change a subgrantee’s Program Categories:** You would go to the Program Category screen by clicking the button that reads as “Select Program Categories”, select the program categories and edit the funding allocated to each program categories. Please remember that you cannot delete a program category for an existing grantee without deleting the data associated with that category.

9. **How to generate a report for a sub grantee:** Log into the DCTAT using your user ID and password; select the grant program and reporting period from which to create the report. Click on the Reports tab on the navigation bar to get to the reports menu. In the Performance Data Report by Subgrantee box, located in the lower right hand corner, select the reporting period, federal fiscal year and the subgrantee and click “Run” to generate a report.

10. **When entering subgrant information, does a user have to complete the whole process in one sitting or can he or she start the entry and log out without losing the information entered up to that point?** Users can save the information at various stages of the process.

11. **How should grants made by subgrantees be handled?** The DCTAT system is designed to accept information at two levels: the State level and the State subgrantee level. If a State subgrantee uses its award to make grants to sub-
subgrantees, this level of detail will not be captured by the DCTAT. Rather, the State subgrantee is responsible for gathering performance data from its sub-subgrantees, aggregating that information, and entering it into the DCTAT system.

12. How should we handle reporting on grants that span two or more OJJDP reporting periods? Those subgrants should be reported on in each of the reporting periods in which they are open. For example, if you have a subgrant that starts January 1, 2005 and ends December 1, 2005, you would report on its performance in both the reporting period that covers January 1 to September 30, 2005 and the one that covers October 1, 2005 to September 30, 2006.

13. If we have a subgrant that is funded with money from 2 or more funding years do we count it as two or more subgrants in the State profile even though we view it as one grant? Yes. As OJJDP allocates funds based on Federal fiscal years, it needs to have performance data reported the same way (i.e., by Federal fiscal year). As a result, you will need to enter the information into the system separately for each Federal fiscal year regardless of how the subgrant is defined at the State level. This distinction should be reflected when you record the total number of subgrants at the bottom of your State-level user profile. For example, if a subgrantee received funds from two different Federal fiscal years as part of one State subgrant, you should count these as two separate subgrants on your profile page.

14. How should we report on subgrantees that receive two subgrants from the same Federal fiscal year’s money to do work under two different program areas? The system only allows for one subgrant per Federal fiscal year per subgrantee. To work around this, you can create a new subgrantee user account to accommodate this additional data entry. When creating the organization name for the second account, please use the name you assigned to the first account for this subgrantee with the added words “second account” appended at the end.

15. Do I have to enter data for subgrants of less than $10,000? Yes, you have to enter performance data for all JABG subgrants active during the reporting period. For subgrantees from whom you cannot get performance data, please enter zeros in the relevant data fields.

16. What should I do if I have saved information into the system, but the old information is still reflected on the screen? While this is not a frequent occurrence, in some cases the information you saved takes a few minutes to show up on your screen. If you experience this problem, you can try to refresh your screen or wait a couple of minutes before proceeding in the system. If these options do not work, please contact the DCTAT help desk at 1-866-487-0512 or e-mail: ojjdp-dctat@csrincorporated.com.
17. **What does it mean to “complete” my DCTAT performance data?** As part of the process of creating your final GMS report, the DCTAT will prompt you to “complete” your data. This is a process designed as a check of your data. You will have to ensure that the number of subgrants you entered matches the number you listed in your State profile and that you have completed data entry for each subgrant record that you started. Once you “complete” your data, they are considered final by OJJDP and you will only be able to edit them by contacting the DCTAT administrator to unlock it your data.

18. **Why do data have to be completed before I create my GMS attachment?** The main reason is that there are several controls built into the completion process that will improve the quality of the data in the DCTAT system.

19. **How do I create my GMS attachment?** First you must be signed in as a State-level user (using the Username that ends with an “s”). Once you choose an OJJDP grant program (e.g., Title V) from the “Grant Program Selection” page, you should select the “View Reports” link on the navigation bar. This screen will walk you through the creation of your State-level performance report. You must submit these DCTAT-generated reports through the GMS system in order to fulfill your Federal reporting requirement. Only entering the data into the DCTAT is not sufficient.

**REMEMBER:** You must create a GMS attachment for each fiscal year for which you spent OJJDP funds.

20. **When the submission period is closed for reporting, how do we enter data?** You cannot enter data once the system is closed for data submission. Please contact your OJJDP State representative about having the DCTAT reopened for data entry.

**Program Specific Questions**

1. **What are the new features in this version of the system?** This system is largely like the previous system, with improvements designed to make it easier to use. The main differences are that Juvenile Accountability Block Grant (JABG) data can now be entered into this system and State users can now enter subgrantee information without logging in and out as each subgrantee. There also are a number of new reporting features. To view the complete list of system features, please access the State-Level DCTAT User Guide available on the log-in page of the DCTAT.

2. **Do I have to reenter data for JABG subgrants entered into the JABG-only DCTAT?** No. Subgrants entered in the “old” system were migrated into the integrated DCTAT system. To activate these subgrants click on the “Update
Profile” link and then the Manage Subgrantees button, and you will see a list of subgrantees (at the bottom of the screen) that have No User listed as their UserID. Click on that UserID and the system will walk you through the process.

3. **How do I enter data for non-reporting JABG subgrantees?** OJJDP encourages you to enter data for all of your subgrantees. But, for those subgrantees from whom you are not able to get performance data (i.e., non reporting subgrantees), enter information about them as you would for a reporting subgrantee. Specifically, create a subgrantee user account for that user and then enter subgrant information the same way you would for any other subgrantee. Select indicators based on your best information about what the subgrantee is doing and enter zero in each data field. Then save the data as you would for any other subgrant records.

4. **At the subgrantee level, can I change my designation of activities for a purpose area? Can I choose both?** You may select both “system improvement” and “direct service” for your designation. If you would like to change the designation of activities for a purpose area, check with your grantor first.

**Other Questions**

1. **Will the OJJDP DCTAT automatically generate e-mails to alert users to data submission and requests for data revision?** Yes. The system will use the e-mails provided by users on the profile screens to send automatically generated e-mail messages. State users will receive a message when their subgrantees submit indicators or data, and subgrantees will receive messages when their State requests a data revision.

2. **Can I use the DCTAT to send comments to subgrantees when I send their data back for revision?** Yes. When you click on the “Send Back for Revision” link on the “Subgrant Definition Summary” page, you will see a new screen that contains both a confirmation that you want to send the information back to the subgrantee for revision and a text box into which you can enter a comment.